

Minutes of College Road Surgery PPG Meeting held 1st November 2017.

Attendees: J. Hughes: M Rees: T. Watts: O. Bishop: D. Eccleston: A. Fowler: J. Fowler. S. Hadley: P. Jones: B. Hill: G. Cox: A. Cripwell: S. Davis: B. Chare: R. Sellarajah: Dr G. Horton.

Apologies B. Eccleston: S. Harris.

1. The meeting was opened at 6.35 pm and J. Hughes welcomed all particularly our new member Alan Cripwell.
2. The minutes of the last meeting held on 2nd August 2017 were accepted as a true and accurate record of what there and then took place. Proposed B. Hill. Seconded M. Rees.
3. It was announced Dr Hussain has joined the Practice as a partner to replace Dr Collard. An additional Advanced Nurse Practitioner Leslie Hilton has joined the Practice. The Reception Team has been increased by 2 and there have been 3 replacements filling positions left by retirements and relocation.
4. To provide a better service to patients and the Practice, a new computer system "System 1" is being implemented to replace Patient Services on 22nd November.
5. The ACE Clinical initiative is continuing. Dr Horton is now carrying out home visits as part of the Dementia Assessment Clinic. Phlebotomy and Spirometry tests are now being carried out in house with a view to increasing primary care at the Practice. Dr Horton is now offering enhanced Palliative Care from the Practice.
6. The ACE Friends & Family feedback is still disappointing with only 5 returns this month, all positive.
7. Concern was expressed that some pharmacies, offering prescription delivery services to patients, was leading to over ordering of medicines.
8. The PPG "Message of the Month" is to be Influenza Vaccination. Present take up is 51.67% of eligible patients. Efforts are being made to increase this figure. Pneumococcal Vaccination take up is good. Shingles Vaccination take up is 69% of over 70s and 58% of over 78years old. The program is being extended in line with NHS guide lines.
9. A. Cripwell reported some patients experiencing difficulties with the electronic prescription ordering system. These should be rectified by the introduction of "System 1" although there will be a short time when the system is not available during the transition period.

10. T. Watts thanked the Reception & Admin Staff for their endeavours in ensuring the efficient running of the Practice.
11. The meeting was closed at 7.35 pm.
12. The next meeting will be held at 6.30 pm Wednesday 3rd February at this venue.