

PPG MINUTES – 28th October 2015.

Attendees.

J. Hughes (Chair), G. Cox, S. Hadley, C. Hodson, P. Burdill, A. Fowler, J. Fowler, B. Hill, M. Rees, J. Rawlings, S. Davis, B. Chare, R. Sellarajah, Dr S. Long.

Apologies.

T. Watts

1. J. Hughes opened the meeting at 6.35pm and greeted those present.
 2. The minutes of the meeting held on 5th August 2015 were accepted as a true and accurate record of what the and therefore took place. Proposed G. Cox, Seconded. J. Fowler
 3. J. Hughes was proposed and seconded for the position of Chair and was elected unopposed for the ensuing year..
 4. The Friends and Family Test survey showed that from 27 responses 25 were extremely satisfied and very likely to recommend the Practice, 2 were satisfied and likely to recommend the Practice.
 5. The Practice has now signed up to the “Ambulance / GP Triage Service”. This will allow Ambulance crew’s access to the Practice GP’s for advice on incidents which may not require hospital admission. This service commenced on the 28th September 2015.
 6. Campaigns: - (a) Meningitis Vaccinations – registered patients aged 17 to 18 years old are being targeted and patients aged 19 to 25 will be offered vaccination when they visit the surgery. The take-up has been disappointing in the younger age group.(b) Shingles Vaccinations will be available for patients aged 70 to 78 years old from the 1st September 2015. The take-up has been better at 40% of eligible patients. A mail shot will be sent to all eligible patients. (c) The Flu Vaccination programme is progressing well.
- New PPG campaigns are to be Prostate Cancer and Aortic Aneurism. Information will be posted on the notice board.
7. A presentation on the Health Care Partnership was made by R. Sellarajah. The object of the HCP is to provide more comprehensive local health care and to give greater home care and thereby reduce hospital admissions.
 8. The Infection Control / Prevention Audit on the Practice achieved an outstanding 97% pass.
 9. The Diabetes campaign to prevent the onset of Diabetes in at risk patients is progressing well.
 10. Registered patients with learning disabilities are being reassessed for any further available assistance.
 11. 90% of registered house bound patients have had Health Care checks.

12. Registered patients are now in excess of 10,000. Staff resources are constantly being monitored. An additional receptionist has been appointed.
13. Feed-back from the PPG web site has questioned the relevance of some questions posed by reception staff when attempting to assess patient's requirements. These are to be reviewed.
14. The patient Did Not Attend (DNA) for appointment figures are to be published on the patient information screens.

Some newly registered patients do not appear to comprehend Practice Procedure.

15. The PPG recruitment campaign is on-going.
16. The proposed CQC visit and inspection is still to take place.
17. The telephone number of the Badger out of hours service will be added to the patient information screens.
18. The meeting was closed at 7.40pm.

The next PPG meeting will be held on Wednesday 3rd February 2016 at 6.30pm.