

## **Minutes of College Road Surgery PPG Meeting held 31st October 2018.**

**Attendees:** J. Hughes: S. Hadley: G. Cox: M . Rees : D. Eccleston: O. Bishop:  
B.Hill: T. Watts: B. Chare: R. Sellarajah: Dr S. Sarin.

**Apologies:** A & J Fowler: D. Eccleston : S. Davies.

- The meeting was opened at 6.30 pm and J. Hughes welcomed all.
- The minutes of the last meeting held on 1st August 2018 were accepted as a true and accurate record of what there and then took place. Proposed G.Cox, seconded M. Rees.
- Extended access to a Gp is now available weekday evenings from 6.30pm to 8.30pm, at the Oaks Medical Centre, by appointment. Take up to dated has been disappointing. Reception staff answering patient phone calls are to promote this feature.
- Staff Update: An additional receptionist is to be recruited. Health Care Assitant Trudy has returned to work. The practice ratio of patients to GP is approx 2200 patients to each GP.
- Some patients attending for appointments appear reluctant to use the "log in" pad on the wall resulting in a queue at the reception counter. Additional signage is being provided to advertise this facility.
- There has been an increase in patients completing the Friends & Family survey forms.
- College Road Surgery is now part of the "Our Patient Partnership" which consists 36 practices in West Midlands and Staffordshire.The practice is working towards attaining an "Outstanding" rating in the OHP inspection due in May 2019.
- College Road Practice attained 99% in the recent Infection Prevention Audit carried out.
- The PPG "Message of the Month" is again Influenza and Pneumococcal Vaccination plus Shingles and Whooping Cough. R.Sellarajaha reported there is a supply problem with Flu vaccine resulting in a shortage and the cancelation of specialist vaccination surgerys within the practice.
- Dr Sarin announced that Dr Horton is to retire January 2019 and he will

replace him as Senior Partner. A new GP, Dr Mula is joining the practice January 2019 as a partner. There is a possibility of an additional GP joining the practice in Feb 2019.

- The meeting was closed at 7.30pm. The next meeting will be held at 6.30 pm Wednesday 7th February 2019 at this venue.