

Minutes of College Road Surgery PPG Meeting held 3rd August 2016.

Attendees: J. Hughes: S. Hadley: D. Eccleston: B. Eccleston: M Rees: G. Cox: J. Rawlings: B .Chare: S. Davis: R. Sellarajah: Dr J. Collard.

1. The meeting was opened at 6.35pm and J. Hughes welcomed all.
2. The minutes of the last meeting held on 3rd May 2016 were accepted as a true and accurate record of what took place. Prop. G. Cox. 2nd J. Hughes.
3. The ACE results for the previous quarter were published at the end of May.
4. The Practice is continuing House checks for patients aged over 65.
5. Patients return of The FFT Patient Satisfaction Survey has been disappointing at only 4 for the last month, all very positive. Dr Collard is carrying out his own survey, which may be adopted by other Drs in the Practice.
6. Recruitment of PPG members is ongoing, but is proving difficult due to the general apathetic attitude of registered patients to participate. The next PPG campaign will be Vaccinations for Flu, Shingles and Pneumonia.
7. DNA figures are improving. The Texting system to confirm appointments is working well, but is dependent on patients keeping their details up to date. DNA among diabetic patients is very low. Long term regular appointment patients are contacted regularly.
8. Pneumonia Vaccine take up is now at 67% and increasing mainly due the take up by newly registered patients. Flu Vaccine will be available September. Aortic Aneurism screening is ongoing.
9. Dr Sylvetta is to become a full partner in the Practice.
10. CQC have now completed their inspection and the initial indications are excellent and illustrate the dedication of the Practice Staff.
11. The AC Excellence has been successful in bringing secondary care services into primary care in this Practice and Diabetic patients are regularly monitored. The ACE foundation is now investigating antibiotic use and medical waste.
12. Accessibility information standards are now included in the Practice leaflet and on the Practice web site.
13. Meeting was closed at 7.35pm. The next meeting will be Wednesday 26th October 2016 at 6.30pm.