





PPG AGENDA

Patient Participation Group 2016/2017

Wednesday 3rd August 2016 @ College Road Surgery, Erdington B44 0HL

6.30 pm - 7.30 pm (Tea/Coffee and biscuits available)

| 6.30 pm | 1. Apologies: | |
|---------|--|----------|
| 6.32 pm | 2. Chairman's Welcome | JH |
| 6.35 pm | 3. Sign-off Minutes from last meeting | All / RS |
| 6.40 pm | 4. CQC Inspection – Update/Thanks | AII / RS |
| 6.50pm | 5. Friends & Family Test | AII / RS |
| 6.55 pm | 6. ACE ACE Excellence – Update ACE Foundation – Update | All / RS |
| 7.05 pm | 7. PPG Message of the month | All / RS |
| 7.10 pm | 8. PPG Updates/Actions | All / RS |
| 7.25 pm | 9 .Any other business | All |

Meeting close - many thanks

Next meeting will be:

<u>Date; Wednesday 2nd November 2016</u> Held @ College Road Surgery

6.30 pm prompt start – 7.30pm

Further meetings dates for your diary: Wednesday 1st February 2017

THANK YOU SO VERY MUCH FOR YOUR KIND PARTICIPATION WHICH IS VERY MUCH VALUED AND APPRECIATED!!!