

Minutes of College Road Surgery PPG Meeting held 3<sup>rd</sup> February 2016.

Attendees: J. Hughes: B. Hill: S. Hadley: S. Rawlings: G. Cox: B. Chare: S. Davis:  
R. Sellarajah: Dr S. Sarin.

Apologies: P. Birchill, A. Fowler, J. Fowler.

1. The minutes of the last meeting held on 28<sup>th</sup> October 2015 were accepted as a true and accurate record of what took place. Prop. B. Hill. 2<sup>nd</sup> S. Hadley.
2. The Practice achieved 100% in the Infection Prevention Audit. The only Practice in the Birmingham Cross City area to do so.
3. Dr Sarin is ACE Chair, which covers 10 practices; 60,000 patients. The ACE aims are: - increased care for Diabetes, COPD & Heart Failure patients, to implement care plans and reduce hospital admissions. 2 hospital admissions have been prevented this month (October) by providing care.
4. House checks for patients aged over 65 has achieved 97%.
5. Patients return of The FFT Patient Satisfaction Survey has been disappointing at only 35%. G P Patient Survey showed a very positive standard was being achieved. 10% of registered patients now utilize the on-line services.
6. Recruitment of PPG members is ongoing, but is proving difficult due to a general apathetic attitude of registered patients to participate. The PPG notice board will continue in its present form.
7. Letters are to be sent to DNA appointment patients. R. Sellarajah to investigate production of a quarterly DNA figure as a proportion of Dr and Nurse working time lost.
8. Take up of Shingles Vaccine is 76% of both age groups. Pneumonia Vaccine take up 80%. Flu Vaccine take up 72.4%. Child immunisation take up 92.5%. Aortic Aneurism check take up 80%.
9. The Community Outreach Service is to target Alcoholism.
10. Practice Text Servicing System will be implemented in the next few weeks.
11. Registered patients now 10,680 and Dr/patient ratio is being monitored.
12. Meeting closed at 7.35pm.

Next meeting Wednesday 4<sup>th</sup> May 2016 at 6.30pm.