

AGENDA

Patient Participation Group 2015/2016

**Wednesday 3rd February 2016
@ College Road Surgery, Erdington B44 0HL**

**6.30 pm – 7.30 pm
(Tea/Coffee and biscuits available)**

6.30 pm	1. Apologies:	
6.32 pm	2. Chairman's Welcome	JH
6.35 pm	3. Sign-off Minutes from last meeting	Roy/All
6.40 pm	4. ACE Excellence - Update <ul style="list-style-type: none"> • ACE + Ambulance Triage • ACE + Housebound Health checks 	Roy / All
7.00 pm	5. Patient Satisfaction/FFT <ul style="list-style-type: none"> • Analysis • PPG Actions 	Roy / All
7.10 pm	6. PPG Updates <ul style="list-style-type: none"> • Infection Control • Campaigns 	Roy / All
7.20 pm	7. PPG Message of the month	Roy / All
7.25 pm	8. Any other business	All

Meeting close – many thanks

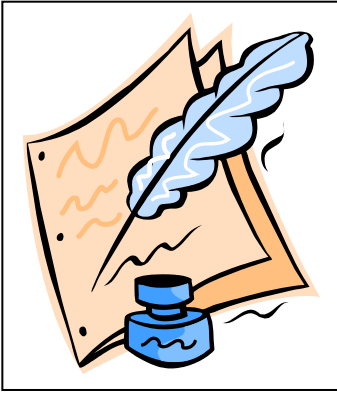
Next meeting will be:

**Date: Wednesday 4th May 2016
Held @ College Road Surgery**

6.30 pm prompt start – 7.30pm

Further meetings dates for your diary: **Wednesday 3rd August 2016**

THANK YOU SO VERY MUCH FOR YOUR KIND PARTICIPATION WHICH IS VERY MUCH VALUED AND APPRECIATED!!!



MEETING NOTES