



PPG AGENDA

Patient Participation Group 2017/2018

Wednesday 3rd May 2017

@ College Road Surgery, Erdington B44 0HL

6.30 pm – 7.30 pm

(Tea/Coffee and biscuits available)

- | | | |
|----------------|--------------------------------------|-----------------|
| 6.30 pm | 1. Apologies: | |
| 6.32 pm | 2. Chairman's/New Member Welcome | JH/RS |
| | • Sign-off Minutes from last meeting | |
| 6.40 pm | 3. ACE Excellence 2017/2018 | All / RS |
| 6.45 pm | 4. Patient On-Line Services - update | All / RS |
| 6.55pm | 5. Waste Management Campaign | All / RS |
| 7.15 pm | 6. PPG Message of the month | All / RS |
| 7.20 pm | 7. PPG Updates/Actions | All / RS |
| | • Friends & Family Test | |
| | • Additional Access Programme | |
| | • Unplanned Admissions | |
| 7.25 pm | 8. Any other business | All |

Meeting close – many thanks

Next meeting will be:

Date; Wednesday 2nd August 2017

Held @ College Road Surgery

6.30 pm prompt start – 7.30pm

Further meetings dates for your diary: **Wednesday 1st November 2017**

THANK YOU SO VERY MUCH FOR YOUR KIND PARTICIPATION WHICH IS VERY MUCH VALUED AND APPRECIATED!!!