

Attendees:

J. Hughes, R. Sellarajah, R. Neal, G. Cox, A. Fowler, J. Fowler, T. Watts, B. Chare, S. Davies, Dr. S. Long,

Apologies:

S. Hadley, R. O'Brien, D. Philips, B. Hill, D. Mechanton, M. Willetts, Dr. G Horton.

1) The meeting was opened at 6.30pm.

2) The minutes of the last meeting were accepted a true and accurate record.

Proposed by T. Watts and Seconded by J. Fowler.

3) Information for Carers is now on the information screen and on the PPG notice board. Information on carers and patients who have care will now be available to doctors and surgery staff.

4) The PPG is now included on the surgery web site. The PPG on-line forum has 1 member.

5) The new diabetic nurse L. Hewkin is now established at the practice.

6) A new partner Dr. Abid Iqbal joined the practice on the 1st September 2014 from the Oaks Medical Practice.

7) From October 2014 people who work within the practice catchment will be able to register with the practice.

8) A discussion took place on whether WIFI should be provided in the surgery. It would only be able to access the CRS web site. The general consensus was that it was not necessary and mobile phones etc should not be active in the surgery.

9) The CRS surveys are to be replaced by a "Family and Friends" survey which would have to provide a monthly feedback to the CCG. After discussion the PPG were of the opinion this was additional bureaucracy which was an unnecessary use of resources. After a consultation patients would not want to complete a survey form.

10) PPG Message of the month: Flue Vaccinations will be available to those eligible. Last year the take up was 77% of the over 65's. The children vaccination programme was not so well utilized. Carers will now be eligible for flue vaccination.

The Shingles Vaccination will now be available for the over 70's.

11) It is hoped the PPG news letter templates will be available soon.

12) The playhouse has now been removed from the waiting area.

AOB:

13) The Badger out of hours phone number will be shown on the practice web site. It was thought there would be a possibility of patients phoning Badger at the wrong time though.

14) CRS hospital admissions are to be reviewed.

15) Obese patients may still be referred to WeightWatchers or Sliming World, but they would need to register for vouchers towards the subscriptions.

16) The on-line appointments booking system would now include Dr. Iqbal.

The next meeting will be at 6.30pm Wednesday 29th October 2014.