

PPG Minutes – 4th March 2015.

Attendees.

J. Hughes (Chair), S. Hadley, A. Fowler, J. Fowler, G. Cox, B. Chare, S. Davis, R. Sellarajah, Dr. Horton, Dr. Long.

Apologies.

M. Rees.

1. J. Hughes opened the meeting at 6.35pm and greeted the attendees.
2. The Minutes of the meeting held on 7th January 2015 were accepted as a true and accurate record of what then and therefore took place. Proposed G. Cox Seconded S. Hadley.
3. The on-line appointments system should be up and running by the end of March 2015.
4. There were 56 replies to the Friends and Family Survey received, all indicating they were extremely likely to recommend the Practice.
5. R. Sellarajah submitted the 2014/2015 PPG Report. The members profile was discussed. Applications for membership, for new members of all profiles, is shown on the information screen in the Waiting Area.

The Practice Patient Survey has now been superseded by the F & F Survey. The report gives information on the results of surveys undertaken within the Practice.

The 2014/2015 PPG Report was accepted – Proposed J. Hughes Seconded J. Fowler.

6. The Reception Area barrier has now been introduced to enhance patient confidentiality and is working well.
 7. 2 new wall clocks have been installed in the Waiting Area.
 7. The patient leaflet board has been installed.
 8. Flu Vaccination has an uptake of 77% of those eligible.
 9. Message of the month. Dementia Awareness and the help available. Dementia Assessments are available at the Practice. Patients who have been “Coded” are identified within the Practice. Dementia signposting is to be provided.
- The request for new members of the PPG to be repeated.
10. G. Cox inquired about progress of Doctor’s visits to elderly/ housebound patients.
R. Sellarajah advised these were to be initiated next month.
 11. The meeting was closed at 7.35pm.

Next Meeting Wednesday 6th May at 6.30pm at this location.