

## **Minutes of College Road Surgery PPG Meeting held 4th May 2016.**

**Attendees:** J. Hughes: B. Hill: S. Hadley: A. Fowler, J. Fowler, D. Eccleston, B. Eccleston, B. Chare: S. Davis: R. Sellarajah: Dr S. Long.

**Apologies:** P. Birchill.

1. The meeting was opened at 6.30pm and J. Hughes welcomed all.
2. The minutes of the last meeting held on 3<sup>rd</sup> February 2016 were accepted as a true and accurate record of what took place. Prop. B. Hill. 2<sup>nd</sup> S. Hadley.
3. The ACE Results for the last quarter are due to be published at the end of May.
4. House checks for patients aged over 65 has achieved 100%.
5. Patients return of The FFT Patient Satisfaction Survey has been disappointing at only 5 for the last month. G P Patient Survey still showed a very positive standard was being achieved.
6. Recruitment of PPG members is ongoing, but is proving difficult due to general apathetic attitude of registered patients to participate. The next PPG campaign will be Bowel Cancer screening with Cervical Cancer screening to follow.
7. DNA figures are improving, but pre booked appointments are still a problem. The Texting system to confirm appointments is working well, but is dependent on patients keeping their details up to date. DNA among diabetic patients is very low. Long term regular appointment patients are contacted regularly.
8. Pneumonia Vaccine has been offered to all patients over 65. Flu Vaccine will be available September.
9. The Practice achieved 100% on the Quality and Outcome Framework.
10. Aortic Aneurism screening is being positively progressed. The Stop Smoking campaign was very successful. Birmingham City Council has rescinded its decision to stop funding the Smoking Cessation program.
11. Registered patients/Dr ratio is being continually monitored by the Practice Staff.
12. Meeting was closed at 7.35pm. The next meeting will be Wednesday 3<sup>rd</sup> August and the following meeting Wednesday 26<sup>th</sup> October.

Next meeting Wednesday 3<sup>rd</sup> August 2016 at 6.30pm.