

PPG MINUTES – 5^h August 2015.

Attendees.

J. Hughes (Chair), G. Cox, S. Hadley, A. Fowler, J. Fowler, S. Davis, B. Chare, R. Sellarajah, Dr G. Horton.

Apologies.

C. Hodgson

1. J. Hughes opened the meeting at 6.35pm and greeted those present.
2. The minutes of the meeting held on 6th May 2015 were accepted as a true and accurate record of what the and therefore took place. Proposed G. Cox, Seconded. S. Hadley.
3. It was not possible to hold the PPG AGM as there was not a quorum present. This item was deferred. An email and mail shot will be sent to the other members asking them to attend the next meeting.
4. The Friends and Family Test survey showed that 22 were extremely satisfied, 3 Satisfied and 1 undecided.
5. The Practice now has free Wifi available, but this will cease in 2 months time. The PPG did not consider the availability of Wifi in the public areas to be necessary and may be a potential security risk.
6. Campaigns: - (a) Meningitis Vaccinations – registered patients aged 17 to 18 years old are being targeted and patients aged 19 to 25 will be offered vaccination when they visit the surgery. (b) Shingles Vaccinations will be available for patients aged 70 to 78 years old from the 1st September 2015. A mail shot will be sent to all eligible patients. (c) Diabetes – all known HPA 1C –at risk patients are being monitored, especially in the 42 to 48 year old age group. (d) NHS Health Checks – These are being carried out and the practice has a high take-up ratio. House bound patients are receiving home visits.

Flu Vaccinations will be available to eligible patients in the autumn.
8. Quality of Consultation feedback has achieved 79% satisfaction. The practice is helping patients to become self-monitoring. The Surgery satisfaction survey achieved 98.6 % satisfaction.
9. The Kingstanding Community Practice ceased to exist on the 31st July 2015.
10. Registered patients are now in excess of 10,000. Staff resources are constantly being monitored. It is proposed to appoint an additional receptionist within a month.
11. The Messages of the Month are to be Shingles Vaccination and Meningitis Vaccination availability.
12. The Primary Care and Secondary Care systems are being targeted by commercial companies viewing to bid to take responsibility for them.

14. PPG recruitment campaign is on-going.

15. The contract for the anti - coagulation Warfrin clinic is now out to tender. The practice is taking patients from Good Hope Hospital. The practice nurses are providing the necessary prescriptions. The practice is experiencing capacity pressure for this service.

16. The meeting was closed at 7.40pm.

The next PPG meeting will be held on Wednesday 28th October 2015 and it is hoped to be the AGM.