

PPG Minutes – 8th January 2015

ATTENDEES:

J. Hughes (Chair), S. Hadley, A. Fowler, J. Fowler, T. Watts, M. Rees, B. Chare, Dr G. Horton, Dr S. Long, S. Davis, R. Sellarajah.

APOLOGIES:

G. Cox

1. J. Hughes opened the meeting at 6.30pm and greeted the attendees.
2. The minutes of the last meeting held on 29th October 2014 were accepted as a true and accurate record of what and therefore took place. Proposed by A. Fowler, seconded by J. Fowler.
3. Registered patients take up on Flu Vaccination:- Diabetic 95.2%; CHD 96.6%; COPD; Stroke 96%
Shingles Vaccination:- 78 - 79 year old 50%; 70 year old 50%.
4. Friends and Family Carer registration system commenced in December 2014. There has been a very positive response and the system has been highly rated.
5. The Friends and Family survey is now available on-line. The results will be downloaded at the end of January. Feed back will be transmitted to NHS England.
6. College Road Practice patients have posted very positive comments on the F & F survey on the NHS Choices web site.
7. PPG Message of the Month on the PPG Message Board will emphasize help available to give up smoking. The practice nurses have been successful in assisting patients to quit.
8. PPG volunteers are requested to distribute Friends and Family survey forms.
9. The practice is actively engaged in implementing care plans for patients at risk of admission to A & E and those recently discharged from hospital. Dr Horton reported there has been some issues with information as to the location of some patients discharged from hospital to nursing homes or staying with relatives. Out of 165 patients discharged, 157 had been provided with care plans.
10. The practice is being led by Dr Sarin in implementing the ACE Excellence by Birmingham Clinical Group. The practice has exceeded the requirements of Check Point 2.
11. ECGs are now being carried out in practice and the results have been available within an hour.
12. Diabetes care is progressing well. COPD & Asthma care implementation is progressing.
13. The practice has been rated at Level 6, the highest rating, by the Care Quality Commission.
14. Dr Iqbal has settled in and is proving an asset to the practice.
15. Recently a patient collapsed at the practice, Dr Sarin resuscitated the patient using the Defibrillator. The patient has now recovered.
16. Registration is now available for people working within the practice catchment area, but the NHS system is not supporting the idea.
17. The meeting was closed at 7.20pm.

The next PPG Meeting will be held at 6.30pm Wednesday 4th March at this location.