# College Road Surgery - PPG Minutes - 7th May 2014

## ATTENDEES:

J. Hughes (Chair.); S. Hadley; B. Hill; B. Chare; S. Davies; R. Sellarajah; Dr. Long; Dr. Horton.

#### APOLOGIES:

M. Rees; D. Phillips.

- 1. The meeting was opened at 6.35pm with J. Hughes in the chair. The chairman welcomed all present.
- 2. The minutes of the last meeting were accepted as a true and accurate record of what there and therefore took place.

### MATTERS ARISING:

- 3. Recruitment problems were again discussed and it was agreed that the PPG information on the College Road Surgery web site would be enhanced.
- 4. Information for use in a recruitment campaign is being prepared by D. Phillips. Unfortunately D. Phillips was unable to attend this meeting and his presentation of a draft "ABOUT THE PPG" was deferred until he is available. Anyone who has items they consider may be useful should submit them to R. Sellarajah.
- 5. Take-up of the online prescription service has proved slow, but it is hoped this will improve as more patients become aware of it's availability.
- 6. The online advance appointment booking system is soon to be commissioned.
- 7. PPG leaflet dispenser location was discussed and the ground floor "Travel Plan" area proposed.
- 8. The requirement for an additional GP has progressed and it is hoped to make an appointment soon.
- 9. The implementation of the NHS Patient Care Data System has been delayed. The details and objects of the system were discussed and the Opt-out arrangements for those not in favour.
- 10. Paula's name has now been removed from nursing staff list.
- 11. A hand sanitizer dispenser is now available on the reception counter.

# AN OTHER BUSINESS:

- 12. An Advanced Nurse Practitioner (who can prescribe) is now available 4days per week, for 3hours per day.
- 13. Mr & Mrs Mills have now relocated outside the practice catchment area and will no longer be members of the PPG.
- 14. Kingstanding Health & Well Being has now secured funding and will be introduced.
- 15. The car park bollard receptacles have now been removed as they constituted a tripping hazard.
- 16. Diabetic Clinic patients whose diabetes is well controlled may be given 6 monthly routine check up appointments.
- 17. Diabetic Clinic DNAs are being reviewed.
- 18. The Practice has been appraised by the Cross City Group and has been found to be in good order.
- J. Hughes closed the meeting at 7.32pm and thanked all for attending.

The next PPG meeting will be held at 6.30pm Wednesday 2<sup>nd</sup> July 2014 at College Road Surgery.