

Patient Participation Group (PPG) Meeting

We shall be most grateful if you would take a little time to acquaint yourself with some of the basis ground rules by which we as a PPG group would like to follow as a matter of best practice, these include;

Ground Rules	
1. This meeting is not a forum for individual complaints and single issues	5. Silence indicates agreement – speak up but always go through the Chair!
2. Open and honest communication - & challenge between individuals	6. All views are valid and will be listened to
3. Be flexible, listen, ask for help and support each other	7. No phones or other disruptions
4. Demonstrate a commitment to delivering results, as a group	8. Start and finish on time, stick to the agenda.

The agenda for this meeting is on the following page, many thanks.