

Minutes of College Road Surgery PPG Meeting held 13th September 2022.

Attendees: J. Hughes: S. Hadley: G. Bailey: AM. Webster: J. Allen: P. Allen: G. Cox: G. Bestwick: O. Bishop: J. Fowler: R. Blake: B. Chare: R. Sellarajah: Dr A. Zilveti.

- The meeting was opened at 6.30 pm and J. Hughes welcomed all. A 1 minute silence was held in respect of the death of Her Majesty Queen Elizabeth II.
- The minutes of the last meeting held on 13th September 2022 were accepted as a true and accurate record of what there and then took place. Proposed G. Cox. Seconded S. Hadley.
- The problems being experienced by patients in obtaining appointments were discussed extensively. A poem of the experiences was presented by AM Webster. It was the opinion of the of the PPG that the difficulties in getting telephone and physical appointments with a doctor must be addressed for the Practice to move forward. The Primary Care Network now includes The Dove, Oaks and other practices. Concern was expressed at the performance of some of these associated practices. Evening and Saturday appointments were being made available at the Oaks. Pre-bookable and daily on-line appointments are to be made available. Patients not attending for appointments (DNAs) are still a problem.
- The patient population now numbered 11,350. Practice staff comprised 6 GP Partners, 2 salaried GP, a locum GP, 3 Nurses, 2 Health Care Assistants, 1 Paramedic & a physician's associate to deal with simple issues.
- The Covid 19 and Flu vaccinations are being offered.
- The PPG Message of the month is to be "Women's Health" with Drs Silveti and Mula leading.
- The meeting was closed at 7.30pm. The next meeting is to be Wednesday 11th January 2023 ^.30pm at this venue. GP Partner attending to be Dr S.Mula.