



## AGENDA

**Patient Participation Group 2014**

**Wednesday 8<sup>th</sup> January 2014**

**@ College Road Surgery, Erdington B44 0HL**

**6.30 pm – 7.30 pm**

**(Tea/Coffee and biscuits available)**

- |                |   |                  |
|----------------|---|------------------|
| <b>6.30 pm</b> | 1. Apologies:   |                  |
| <b>6.32 pm</b> | 2. Chairman's Welcome – Happy New Year  | <b>JH</b>        |
| <b>6.35 pm</b> | 3. Sign-off Minutes from last meeting   | <b>Roy/All</b>   |
| <b>6.40 pm</b> | 4. Our PPG Patient Survey <ul style="list-style-type: none"><li>• <b>Review of results</b></li><li>• <b>Actions to be taken forward</b></li></ul> | <b>Roy / All</b> |
| <b>7.10 pm</b> | 5. College Road PPG – Update <ul style="list-style-type: none"><li>• <b>Including the Electronic Age</b></li></ul>                                | <b>Roy</b>       |
| <b>7.15 pm</b> | 6. PPG Message of the month   | <b>Roy / All</b> |
| <b>7.20 pm</b> | 7. PPG Monthly Newsletter   | <b>CB/ALL</b>    |
| <b>7.25 pm</b> | 8 .Any other business   | <b>All</b>       |

**Meeting close – many thanks**

**Next meeting will be:**

**Date; 5<sup>th</sup> March 2014 (AGM)**

**Held @ College Road Surgery**

**6.30 pm prompt start – 7.30pm**

Further meetings dates for your diary: **TBA**

**THANK YOU SO VERY MUCH FOR YOUR KIND PARTICIPATION WHICH IS  
VERY MUCH VALUED AND APPRECIATED!!!**